



# Health & Human Services Day

*"Healing our community"*  
November 8, 2017  
7:45 a.m. – 5:00 p.m.

**Thank you to our Generous "Health & Human Services" Day Sponsors:**



WOOCREATIVE



- Day Co-Chairs:** Kelly Kerr (2013) Lee Williams (2006),  
**Committee Members:** Lisa Williams-Taylor (2017), Ofliea Utset (2013), Ezra Kreig (2007), Dana Brookes (2013), Samantha Conde (2015), Matthew V. Constantine (2017), Stacey Brandt (2017), Mae Ferguson (2017), Jan Phillips (2017),  
**Subcommittee Chair:** Abigail Rosemeyer (2014)  
**Program Chairs:** Jan Rodusky (2004) and Rich Viens (2011)

**2018 Class Day Hosts:** Susan Poncy, Britnye, Barbara, Julie     **Reporters:** Leslie, Donna

**DAY THEME:** Helping and Healing in Palm Beach County.

**ISSUES:**

- The interconnectedness of health & human services in Palm Beach County
- Addressing individual cities needs through the Healthier Together Project
- Addressing food insecurity in our county and actions taken to combat it.
- Learn about what the county's Health Care District and how it has grown in their 29 years
- Tour Trauma Hawk Aeromedical Hangar
- Interactive Activity regarding the personal & emotional aspects of addiction

**KEY OBJECTIVES:**

- Give Class members the knowledge of how Health & Human Services are complex, inter-related with all facets of the community, for every person in our community of all ages.
- Class members with interact with the experts in their fields to gain knowledge of what our community has in place, as well as the challenges providers face in delivering services
- Learn about resources in our county that assist and care for the most vulnerable populations.
- Experience what it can feel like with various mental illnesses and addiction
- Advocacy for the addiction and resources for those effected by the disease.
- Role play activity to address addiction and mental health needs.

**MEETING LOCATION:** Old School Square, Delray Beach

**DIRECTIONS:** I-95 to Atlantic Ave Exit. Head east. Make A left onto Swinton Ave then make your first right on to NE 1<sup>st</sup> St. Following the parking signs to park in the Old School Square Parking Garage. You do not have to pay for parking. **Please park on the top 2 covered levels.**

**ATTIRE:** Business Casual and comfortable shoes. **\*\* Remember your nametags! \*\***

**Our Community Partners**



## Health & Human Services Day Agenda

- 7:45 Arrive **-PARK in Old School Square parking garage** 180 NE 1st St, Delray Beach, FL 33444  
top 2 covered levels (Parking is Free)
- 8:00 **Old School Square - Ocean Breeze Room, 51 N. Swinton Ave, Delray Beach, FL 33444**  
Welcome, Breakfast and Framing the Day, Kelly Kerr (2013) & Lee Williams (2006)  
**Breakfast sponsor Sandy Pines**, Abbie Rosemeyer – Director of Business Development
- 8:20 Palm Beach County: Healthier Together – Palm Healthcare Foundation Campaign  
**PANEL DISCUSSION**  
**MODERATOR: Pat McNamara, CEO Palm Healthcare Foundation**
- Carrie Browne, Executive Director for Healthier Jupiter
  - Jeanette Marshall, Project Director for Healthier Neighbors
  - Carmelle Marcelin-Chapman, Project Director for Healthier Lake Worth
  - Ricky Petty, Project Director for Healthier Boynton Beach
- 9:35 Bus Departs for **Boca Helping Hands** - 1500 NW 1<sup>st</sup> Court, Boca Raton, FL 33432
- 10:00 **Boca Helping Hands** 1500 NW 1<sup>st</sup> Court, Boca Raton, FL 33432  
Class will split up in 4 Groups and tour the following programs:
- Job Training Program--Trina Chin Cheong, Job Program Director
  - Food Center—Bozena Szalobryt, Director
  - Warehouse—Bill Harper, Director
  - Volunteer Program—Melissa Keklik, Coordinator
- 10:50 Douglas Eberhart, Vice President for Hunger Relief, **United Way of Palm Beach County**
- 11:10 Bus Departs for **Trauma Hawk Aeromedical Hangar**, 4255 Southern Blvd, West Palm Beach, FL 33406
- 11:45 **Health Care District of Palm Beach County**  
Welcome & Remarks: Kimberly Director of Corporate Communications
- Darcy J. Davis, Chief Executive Officer
  - Thomas Cleare, VP of Strategy
  - Christopher Irizarry, VP & Exec Dir of Clinic Services
- 12:00 Tour of the Trauma Hawk Aeromedical Facility (Split up in groups of 10)  
Lunch on Tarmac - **Lunch sponsored by Woo Creative & Family Yoga Zen Zone**
- 1:00 Cake & Coffee to celebrate Health Care District 29<sup>th</sup> Anniversary!
- 1:15 Class of 2018 Group Picture in front of the Trauma Hawk
- 1: 25 Community Presentations:
- Owen O’Neill – Clinics Can Help
  - Dr. Lisa Williams-Taylor – Children’s Services Council
- 2:00 Bus Departs for **Old School Square, 51 N. Swinton Ave, Delray Beach, FL 33444**
- 2:25 Arrive at **Old School Square** - Housing Discussion – Coffee Break
- Community Partners - Tracy Speranza & Andrew Wallick
  - Lord’s Place - Diana Stanley, CEO
- 2:55 ACTIVITY-- Role play situation with 2-1-1 - Sharon L'Herrou, CEO
- 3:45 **PANEL DISCUSSION: The Opioid Crisis – The Real Effect on our City**
- Chief Jeff Goldman, Delray Beach Police Chief
  - Mayor Cary Glickstein, Delray Beach Mayor
  - Judge Don Hafele, Palm Beach Circuit Court Judge
  - Judge Caroline Shepherd, Palm Beach County Court Judge
  - Ariana Ciancio, Delray Beach Drug Task Force
  - Joshua Scott, Guardian Recovery Network
- 4:55 Day Wrap Up and Thank You’s

### Our Community Partners



# Bus Route

Session Day/Date: Health & Human Services 11.8.17

## Bus Route/Schedule

Time	Location	Address/Directions	Parking Instructions for Bus
Arrive: 7:45 am Leave: 9:30 am	Old School Square Ocean Breeze Room	51 N. Swinton Ave Delray Beach, FL 33444	Loading & Unloading at the Old School Square Parking Garage 180 NE 1st St, Delray Beach, 33444
Arrive: 9:55 am Leave: 11:10 am	Boca Helping Hands	1500 NW 1 <sup>st</sup> Court, Boca Raton 33432	
Arrive: 11:45 am Leave: 2:00 pm	Trauma Hawk Aeromedical Hangar	4255 Southern Blvd, West Palm Beach 33406	
Arrive: 2:25	Old School Square	51 N. Swinton Ave Delray Beach, 33444	Unloading in Circular driveway in front of crest theater

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# Speaker Bios

## **Patrick J. McNamara, President & CEO, Palm Healthcare Foundation, Inc.**

Patrick McNamara joined Palm Healthcare Foundation, Inc. as President and CEO in March of 2017. He previously held the position of President and CEO at Community Partners (Housing Partnership, Inc. and Parent-Child Center) in Riviera Beach, where he worked since 1999. Patrick is licensed in Clinical Social Work, holds a Master of Social Work from Tulane University and a Bachelor of Science in Psychology from Franciscan University, and attended Georgetown University for three years. He completed an executive fellowship at Harvard University's Kennedy School of Government.

He currently serves on the Board and Executive Committee of the Florida Community Loan Fund; he previously served on the Board of the National NeighborWorks Association, and the Health and Community Development Advisory Committee for NeighborWorks America. Patrick is an Alumnus of Leadership Palm Beach County and received its 2013 Leadership Excellence Award, as well as the Alumni Citizenship Award from Franciscan University in 2014.

Having spent most of his professional career in cross-sector work to improve communities, Patrick has designed and implemented initiatives in behavioral health, housing, family services, health, and non-profit leadership. He is a lifelong learner and is passionate about applying results-based, performance-driven change in complex environments for vulnerable populations. He has become increasingly focused on the intersection of health and community development, including innovation for better results on the determinants of health. A native of New Orleans, McNamara and his wife Ana are the proud parents of three children.

### **Patrick McNamara L.C.S.W., President & CEO**

Center for Philanthropy  
700 South Dixie Highway I Suite 205  
West Palm Beach, FL 33401  
O: [\(561\) 833-6333](tel:5618336333) D: [\(561\) 837-2278](tel:5618372278)  
F: [\(561\) 833-0070](tel:5618330070) E: [pmcnamara@phfpbc.org](mailto:pmcnamara@phfpbc.org)  
W: [palmhealthcare.org](http://palmhealthcare.org)

## **Boca Helping Hands**

1500 NW 1<sup>st</sup> Court  
Boca Raton, FL  
(561) 417-0913

## **Trina Chin Cheong - Program Director, Boca Helping Hands**

Trina came to the United States in 2010 after 15 years of experience in the banking industry in her native Trinidad and the United Kingdom. Upon moving to Florida, Trina became involved in the nonprofit world, bringing corporate expertise to the work of the heart.

Moved by the mission of Boca Helping Hands, Trina works to bolster the efforts of the Resource Center, Job Mentor Program, Job Training Programs and outreach in West Boca. She also has developed new initiatives at BHH for both Health & Wellness and Professional Development offering new transformational opportunities to the community in Boca Raton and surrounding areas.

*My goal is to make a difference in someone's life every day by **being** the change I wish to see in the world.*

## **Bozena Szalobryt - Director of Food Center, Boca Helping Hands**

Born and raised in Warsaw, Poland, Bozena graduated from the Warsaw University with Master's Degree in English Literature and Master's Degree in Travel and Tourism. In 28 years of her professional life, she devoted majority of her career to conducting her own businesses in Europe and USA. She is focused on customer service, honesty and integrity, staying 100% committed to her job.

Bozena has been with Boca Helping Hands since August 2006 as the Director of Food Center. She oversees its operations, making sure people are provided with their basic need, which is food. Her colleagues describe her as an energetic multi-tasker, action and goal

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oriented, creative but also very compassionate with great communication skills.

In her spare time Bozena enjoys volunteering for Junior League of Boca Raton where she has held the position of the Acquisitions Treasurer for the last three years. She loves to read and listen to classical music.

Bozena is married to John and has two daughters Caroline and Margaret. Her Motto in Life is: Making a Difference in People's Lives.

## Bill Harper - Director of Food and Warehouse Operations, Boca Helping Hands

After 24 years in the business world Bill sought a more meaningful experience working in the non-profit community. His passion was in mentoring young men and women, equipping them with the necessary tools to succeed in life. Following his passion, in 2006 he became Athletic Director, middle school P.E. teacher and varsity baseball coach at Boca Raton Christian School. Bill helped build an athletic program that would bring over twenty championships to the school over the next five years. He was also a successful baseball coach winning over 90 games in his seven seasons of coaching, winning three district championships along with one district runner-up finish.

Having started at Boca Helping Hands as a volunteer in September, 2011, Bill came on board in November, 2011 in a newly created position to oversee all aspects of food recovery and distribution. Bill's passion now is two-fold; helping our volunteers have a meaningful experience in serving others and helping our clients with the basic necessity of food. His desire to serve others has grown stronger as he has served at Boca Helping Hands.

Originally from Linthicum, MD, Bill moved with his family to Boca Raton in 1990. He is married to Suzanne Harper and the proud father of three grown children, Andrew, Nicholas and Lauren. Bill enjoys playing the guitar, writing music, reading a good novel, and cheering on the World Champion Baltimore Ravens. Bill holds a Bachelor's degree in Social Science from FAU, graduating magna cum laude.

## Melissa Keklik - Volunteer Program Manager, Boca Helping Hands

Melissa hails from Huntington, Connecticut. Melissa moved to South Florida in 2009 to attend Florida Atlantic University. Melissa graduated with a Bachelor's degree in Public Administration and Management. Growing up in a tight knit family who came to the U.S. from Turkey, they instilled in her that living a healthy lifestyle is the key to living a happy and balanced life. She prides herself on taking care of her body and mind which gives her the strength to condition herself through her love of fitness and taking care of others.

## HealthCare District of Palm Beach County

### Darcy J. Davis, Chief Executive Officer, HEALTH CARE DISTRICT OF PALM BEACH COUNTY

Darcy J. Davis is the Chief Executive Officer of the Health Care District of Palm Beach County and its subsidiary operations. The Health Care District is a diverse and complex public health care system encompassing a nationally-recognized trauma system, a skilled nursing facility, a rural teaching hospital, school-based health clinics, pharmacies, primary care and dental clinics, and health coverage for the uninsured. Ms. Davis was named CEO in February 2016.

Ms. Davis joined the Health Care District in July 2011 and has served in several roles of increasing responsibility, including Chief Financial Officer/Chief Operating Officer, prior to her promotion to the top executive role. Prior to joining the District she served in executive level positions including Senior Vice President and Chief Financial Officer for a complex academic medical center and she has held other key financial and operational roles over her 25 years in the healthcare industry.

Ms. Davis serves as a member of the county's Heroin Task Force and Sober Home Task Force. She also serves on America's Essential Hospitals' Strategic Planning Committee, the Board of Directors of the Southeast Florida Behavioral Health Network, and the Board of Directors of the South Florida Hospital and Healthcare Association. She has been recognized by the South Florida Business Journal in 2016 as a Power Leader in Healthcare and in 2017 as one of South Florida's Most Influential Executives. During her tenure as CEO, the District's primary care clinics received national recognition for its innovative approach to achieving a colorectal cancer screening rate that is twice the national average for community clinics. Also under her leadership, the District's nursing home garnered 5-star quality ratings from the Centers for Medicare and Medicaid Services as well as U.S. News & World Report.

Ms. Davis earned her BBA in Accounting from Mercer University and her MSM in Healthcare Administration from Troy State University. She is a Certified Public Accountant in Georgia. Her nursing home administrator license from New Mexico is inactive.

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## **Thomas Cleare, VP of Strategy, HEALTH CARE DISTRICT OF PALM BEACH COUNTY**

Thomas Cleare is the Health Care District of Palm Beach County's Vice President of Strategy. Dr. Cleare is responsible for the District's system-wide strategic planning process for the diverse safety-net programs serving the residents of Palm Beach County including the nationally-recognized trauma system, a skilled nursing facility, a rural public hospital, school-based health clinics, pharmacies, primary care and dental clinics and health coverage for the uninsured.

In addition, Dr. Cleare leads the District's community partnership funding activities and giving programs, records and governance management, facilities management, legislative support, provider network management and reimbursement, and utilization and care coordination management.

Dr. Cleare joined the Health Care District in October 2003 and has served in a variety of positions including Director of Research and Planning and Chief Program Officer. Prior roles included responsibilities for directing the operational functions of the District's health coverage programs that included the Personal Health Plan Medicaid HMO, the Coordinated Care indigent care program, the Vita Health shared premium program and the Maternity Care Program.

Prior to joining the Health Care District, Dr. Cleare served in a variety of leadership roles with a national managed care specialty provider network. Dr. Cleare has also served as an Adjunct Faculty member at Florida Atlantic University.

Dr. Cleare has over 20 years of experience in health care operations, managed care, and health policy. Dr. Cleare is the author of two non-fiction books, Establishing a Healthcare Emergency Response Coalition and An Analysis of Accountability in Public – Private Health Care Programs Serving Vulnerable Populations, and one fiction book, Treasure in Paradise, and has written several articles and conference papers related to health care, emergency preparedness, and local government policy. Dr. Cleare received a Doctor of Philosophy and Master of Business Administration from Florida Atlantic University. He also holds a Bachelor of Science from the University of Florida.

## **Christopher Irizarry, VP & Exec Dir of Clinic Services, HEALTH CARE DISTRICT OF PALM BEACH COUNTY**

Christopher F. Irizarry, MPA, is an officer with the Health Care District of Palm Beach County, a diversified, public safety net health care system ensuring residents of Palm Beach County, Fla. have access to health care services. Mr. Irizarry joined the Health Care District in 2013 as its FQHC Executive Director, responsible for the overall administrative and regulatory leadership of the C. L. Brumback Primary Care Clinics, Federally Qualified Health Centers that are owned and operated by the Health Care District.

Under his leadership, the Brumback Clinics have expanded growth from four to nine sites throughout the county, including a primary care clinic at the county's homeless resource center, a primary care clinic at a behavioral health center in West Palm Beach and a public school-based clinic at Palm Beach Lakes Community High School in West Palm Beach that provides medical services to the students who attend the school.

In addition to the Brumback Clinics, Mr. Irizarry's oversight includes the Health Care District's School Health Program, which staffs more than 200 Registered Nurses in the county's public schools, and the District's Pharmacy Program, which are co-located in five of the Brumback Clinics. The Health Care District also operates a trauma system, an acute-care rural hospital, a skilled nursing facility, and health coverage programs for eligible, uninsured county residents.

Under Mr. Irizarry's leadership, the Brumback Clinics offer compassionate, comprehensive medical and dental services to all adults and children, with or without insurance. The Brumback Clinics also offer financial counseling, social services, health care for the homeless and migrant workers, and help for uninsured patients to apply for health coverage. The Brumback Clinics are located in Belle Glade, Delray Beach, Lake Worth, Lantana and West Palm Beach. For calendar year 2016, the Brumback Clinics had 36,509 unduplicated patients, 100,826 encounters and 12,853 unique dental patients.

Prior to joining the Health Care District, Mr. Irizarry served for seven years as the President and CEO of the North Hudson Community Action Corporation in Union City, New Jersey, the largest FQHC in the State of New Jersey. Mr. Irizarry received a Bachelor of Science in Administration of Justice from Rutgers University and a Master of Public Administration from City University of New York.

## **Owen O'Neill, Clinics Can Help**

Owen O'Neill has been a Registered Nurse in the State of Florida for over twenty years. He founded Clinics Can Help in 2005 by collecting and donating medical equipment in his spare time. After years of hard work as the its Executive Director, he has built Clinics Can Help into a thriving not-for-profit agency that assists over to 2,300 clients annually by donating more that over \$900,000 worth of medical equipment and supplies to local children and adults in need.

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## **Dr. Lisa Williams-Taylor is Chief Executive Officer at Children's Services Council of Palm Beach County.**

As CEO, she oversees a wide range of prevention and early intervention services that help Palm Beach County's children grow up healthy, safe and strong. Last year, the Council served 77,000 local families through nearly 60 programs and numerous public education and outreach campaigns. Prior to becoming CEO, Dr. Williams-Taylor served as Chief Program Officer at the Council, overseeing the areas of research and evaluation, system and program performance, and program operations. In that role, she was responsible for strategic planning. Dr. Williams-Taylor has extensive experience working with local, state and national policymakers to build evidence-based systems of care. She has written more than 25 publications. Prior to focusing on early childhood intervention, Dr. Williams-Taylor studied research and evaluation in the areas of education, addiction, mental health and criminal justice. She holds a Master's Degree in Forensic Psychology and Criminal Justice, as well as a Doctor of Philosophy Degree in Criminal Justice.

### **Opioid Panel**

#### **Delray Beach Mayor Cary Glickstein**

Cary Glickstein is a 4th generation native Floridian, the father of three and has resided in Delray Beach since 1989. Mr. Glickstein earned his B.A. degree from the University of Hawaii and his Law degree from the University of Miami School of Law.

Mr. Glickstein, a member of the Florida Bar since 1985, is the founder of Ironwood Properties. He previously served as Vice President and General Counsel of Falcor Industries, Inc., the U.S. subsidiary of a pacific-rim hospitality, real estate and manufacturing conglomerate. Mr. Glickstein also practiced law at Finley, Kumble, Wagner, Manley, Myerson and Casey, an international law firm, where he specialized in land-use and corporate matters.

Prior to becoming Mayor, Mr. Glickstein served as Chairman of the Delray Beach Planning and Zoning Board, and on the Board of Directors of the Greater Delray Beach Chamber of Commerce, Delray Beach Center for the Arts, Delray Beach National Little League, T.E.D. Center and Beach Property Owners Association. He has also served on the Delray Beach Public Art Advisory Board as well as the Unity School of Delray Beach Advisory Board, and is a Junior Achievement middle school instructor.

#### **Delray Beach Chief of Police Jeff Goldman**

Chief of Police Jeff Goldman began his career with the City of Delray Beach Police Department in 1989. He was promoted to Sergeant in 2000, Lieutenant in 2005, Captain in 2007, Assistant Chief in 2011, and became the 15<sup>th</sup> Delray Beach Chief of Police in September 2014.

Chief Goldman earned his Master of Science Degree in Criminal Justice from Florida International University. He earned his Bachelor of Science Degree in Criminal Justice Administration from Columbia Southern University. Chief Goldman is a graduate of the FBI National Academy (241<sup>st</sup> Session), and the Senior Management Institute

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for Police, Police Executive Research Forum (36<sup>th</sup> Session).

Chief Goldman's professional affiliations include the International Association of Chiefs of Police, Florida Police Chiefs Association (Current District #13 Director), Palm Beach County Chiefs of Police Association (Current Executive Board Member - Secretary), FBI National Academy Association and the Police Executive Research Forum. Chief Goldman is a board member of AVDA-Aid to Victims of Domestic Abuse, board member of South County Mental Health Center, board member of Palm Beach Substance Awareness Coalition, and is currently a member and Past President of the Delray Beach Sunrise Kiwanis Club

### ***Ariana Ciancio LMHC, MCAP***, Service Population Advocate Delray Beach Police Department

I am the Service Population Advocate for the City of Delray Beach. I am a licensed Mental Health Counselor and a Certified Addictions counselor. I have worked in the field of Mental health and addictions for over 20 years. I started with the police Department in June 2017.

#### ***Ariana Ciancio LMHC, MCAP***

Service Population Advocate  
Delray Beach Police Department

300 West Atlantic Avenue  
Delray Beach, FL 33444

Phone: (561) 243-7888 ext. 2967  
Cell: (561) 353-6205

### **Judge Donald Hafele, Palm Beach County Civil Drug Court**

Judge Hafele graduated from the University of Miami (cum laude) with a Bachelor of Arts degree in 1979 and from the same institution's law school in 1982, where he served as President of the Student Bar Association from 1981 - 1982. He was a civil litigator from 1982 through 1999 when he was appointed to the Bench. Judge Hafele served in both the criminal and civil divisions of the Palm Beach County Court and was the administrative judge of the civil division from 2000 to 2005. Judge Hafele was appointed to the circuit bench in 2008 and is currently serving in Civil Division AG of the 15th Judicial Circuit Court. From 2012-2014 Judge Hafele presided in the Juvenile Division of the Circuit Court handling delinquency and dependency cases. Judge Hafele is a frequent presenter regarding civil law issues and presides regularly over the Palm Beach County Civil Drug Court.

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2001 Blue Heron Blvd. W.  
Riviera Beach, FL 33404  
561.841.3500  
[www.cp-cto.org](http://www.cp-cto.org)

Community Partners is Home to:  
Housing Partnership, Inc.  
Parent-Child Center, Inc.

***Tracy Speranza***, Director of Supportive Housing, Community Partners – Tracy has a Bachelor's degree in psychology from FAU and has been working in psychiatric case management for more than 12 years.

Tracy leads a team of case managers that partner with individuals and families to navigate the system of care throughout the county. Her staff assist with addressing health, mental health, substance abuse, and financial

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issues that must be resolved before a person or family can be successfully placed in permanent, affordable housing.

**Andrew Wallick**, Director of Village for Change (substance abuse residential / outpatient program), Community Partners – Andrew has a Master’s degree in Social Work from UCF and is a Licensed Clinical Social Worker. He has been working in behavioral health and substance abuse for more than 10 years.

Andrew leads a team of therapists, case managers, and residential counselors that provide comprehensive substance abuse treatment to adults in Palm Beach County. The adults in this program are addressing substance abuse and mental health issues in a residential setting. They will “step down” to outpatient treatment when they meet their goals, have sustainable employment, and are ready to be placed in permanent housing; to live on their own or reunite with their families.

*The Lord’s Place – Diana Stanley, CEO*

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