



ADMINISTRATIVE OFFICE

DIOCESE OF PALM BEACH

PASTORAL CENTER

9995 N. Military Trail
P.O. Box 109650
Palm Beach Gardens, FL 33410-9650
(561) 775-9560
Fax: (561) 625-5906
website: www.diocesepb.org/charities

Dear Friends of Catholic Charities:

I am delighted to inform you that Catholic Charities of the Diocese of Palm Beach, Inc. has achieved accreditation through the Council on Accreditation (COA). As a valued contributor to our organization, we wanted to share the immense value that COA accreditation will add to all aspects of our operations. Accreditation will maximize your support through accountability and improvement measures while increasing our capacity to deliver high-quality services.

Founded in 1977, COA is an independent, not-for-profit organization that partners with human service organizations worldwide to improve service delivery outcomes by developing, applying, and promoting appropriate best practice standards. COA Standards reflect current best practices in the field as determined through extensive literature reviews and a rigorous, multi-stage development and vetting process. Over 2,000 organizations — voluntary, public, and proprietary; local and statewide; large and small — have either successfully achieved, or are in the process of, accreditation. Implementing COA Standards means our organization is among the best in the field. We are proud to be a part of this community of excellence.

Although the formal accreditation process has been completed, our work is far from over; COA accreditation is not an end in and of itself. Rather, it is a process by which our organization can consistently strive for and achieve new levels of excellence. Your continued support will allow us to better serve our mission.

Please feel free to contact us with any questions or comments. To that end, you can contact Lee Kurzen, Compliance Administrator by email at lkurzen@diocesepb.org or by phone at 561-775-9589. To learn more about COA, please visit www.COAnet.org.

We truly appreciate your contribution to Catholic Charities' success.

Sincerely,

Sheila Gomez
Executive Director

