Annual Anonymous Caregiver Survey Comparison Results

The following report provides comparison data received during the annual anonymous caregiver survey in the 2014 fiscal year.

Return Rates:
FY 14: 34% return rate (339 surveys sent; 114 surveys received)

Are the current hours at your day care center site convenient?
FY 14  66.7 % strongly agreed
        22.8 % agreed
        5.3 % neutral
        0.9 % disagreed
        0.9 % strongly disagreed

Do you feel that your loved one attends enough days each week?
FY 14  58.8 % strongly agreed
        23.7 % agreed
        6.1 % neutral
        5.3 % disagreed
        1.8 % strongly disagreed

If your loved one does not attend enough days, please tell us why.
FY 14  7.02 % Too expensive
Please rate the care your loved one receives at the day care center.

FY 14  74.6 % excellent

17.5 % very good

6.1 % good

0 % fair

0 % poor

2.63 % No response

Please rate the care you, as a caregiver, receive at the Specialized Alzheimer's Day Care Center.

FY 14  71.9 % excellent

19.3 % very good

5.3 % good

0 % fair

0 % poor

3.51 % no response

Do you feel that your loved one is safe while attending the Care & Service Center?

FY 14  76.3 % strongly agree
Do you feel that the staff is easy to communicate with?

FY 14  80.7 % strongly agree

18.4 % agree

0 % neutral

0 % disagree

0 % strongly disagree

3.51 % no response

Attending the adult day care center has assisted in improving the quality of life of your loved one.

FY 14  70.2 % strongly agree

21.9 % agree

5.3 % neutral

0 % disagree

0 % strongly disagree

2.63 % no response

Attending the day care center has assisted in improving your quality of life.
How would rate the activities program at your Specialized Alzheimer’s Day Care Center?

FY 14 75.4 % strongly agree

19.3 % agree

2.6 % neutral

0 % disagree

0 % strongly disagree

2.63 % no response

How would rate the activities program at your Specialized Alzheimer’s Day Care Center?

FY 14 55.3 % excellent

30.7 % very good

6.1 % good

2.6 % fair

0 % poor

5.26 % no response

Have you attended any Special Events held at your Specialized Alzheimer’s Day Care Center?

FY 14 68.4 % yes

29.8 % no

1.8 % no response
If yes, how would you rate the Special Events?

FY 14  
71.8 % excellent  
23.1 % very good  
3.8 % good  
0 % fair  
0 % poor  
1.3 % no response

Is your billing process easy to understand?

FY 14  
81.6 % yes  
1.8 % no  
16.67 % no response

Do you have access to the Internet?

FY 14  
75 % yes  
16 % no  
6 % no response

Do you utilize Alzheimer’s Community Care’s website to access your day care center’s Activity Calendar, Lunch Menu, and/or Care-A-Gram*?

FY 14  
24.6 % yes  
50 % no  
25.44 % no response
If yes, how would you rate the accessibility of this information (Calendar, Menu, Care-A-Gram) on the website?

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<thead>
<tr>
<th>FY 14</th>
<th>% Excellent</th>
<th>% Very Good</th>
<th>% Good</th>
<th>% Fair</th>
<th>% Poor</th>
<th>% No Response</th>
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Do you read the monthly, day care specific, Care-A-Gram?

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<tr>
<th>FY 14</th>
<th>Yes</th>
<th>No</th>
<th>No Response</th>
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<td>65.8%</td>
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If yes, how would you rate the content of the Care-A-Gram?

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<th>FY 14</th>
<th>% Excellent</th>
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<th>% Good</th>
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Do you follow Alzheimer’s Community Care’s Facebook page?

FY 14 31% yes

52% no

4% no response